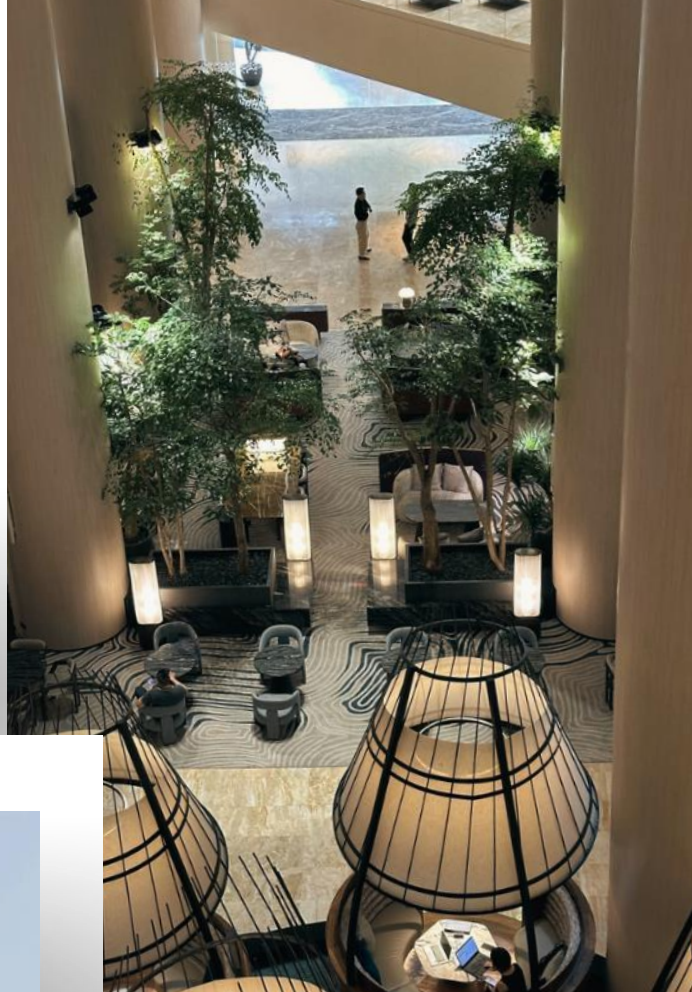


Sustainability Initiatives

Pan Pacific Singapore



PAN PACIFIC
SINGAPORE



Contents

03	Commitment to Sustainability
04	Eco-conscious Choices for Guests
05	Energy Conservation
06	Renewable Energy
07	Water Conservation
08	Energy & Water Management
09	Waste Reduction
10	Dining & Events Initiatives
11	Dining & Events Initiatives
12	Social Initiatives
13	Art Initiatives
14	Partnerships
15	Back of House
16	Sustainability Certifications

Commitment to Sustainability

We are deeply mindful of our environmental footprint and we are committed to operate responsibly across our operations, with Green Committees formed to champion and enhance our sustainability efforts.

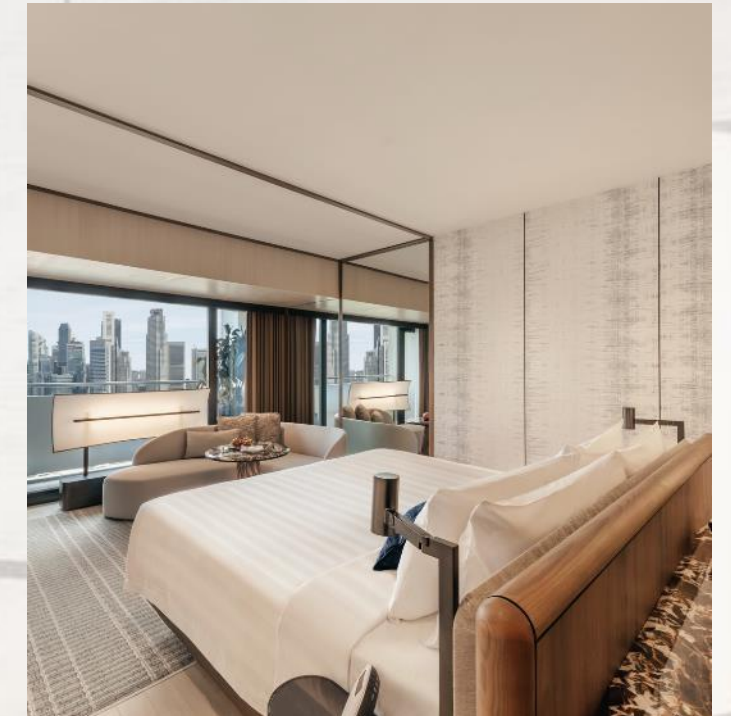


Eco-conscious Choices for Guests

As part of our sustainability initiatives, we **encourage guests to participate** in water and energy conservation efforts.

By hanging towels on racks **instead of requesting daily washes**, and using the provided cards to indicate **when bed linens do not need changing**, we significantly reduce our environmental footprint.

These practices help save substantial amounts of water and energy, contributing to our commitment to eco-friendly operations.



Energy Conservation



Pan Pacific Singapore has transitioned to **LED light fittings** in all guestrooms and common areas. We use an **energy management system** to automatically power down lights and adjust air-conditioning to a low-speed setting when guests are not present.

Motion sensors have been strategically installed in service lifts and the lobby, equipped with **dimmers** to optimise lighting based on occupancy and traffic. **Photo sensors** ensure optimal utilisation of natural daylight in specific areas of the hotel, minimising the need for artificial lighting during daylight hours.

Through these implementations, the hotel has seen a reduction in energy usage from **55.95kWh per guest night in 2023 (Jan - May)** to **42.89kWh per guest night in 2024 (Jan - May)**.

This translates to 23% energy savings per guest night.



Renewable Energy



The hotel is actively implementing energy conservation initiatives. **Solar panels have been installed on our rooftop.**

This initiative aims to harness renewable energy and power specific aspects of the hotel's operations, with energy generation of **46,334kWh per year.**



Water Conservation

A concerted effort to reduce plastic waste is underway, seen in the installation of **filtered drinking water taps** in guestrooms and **biodegradable drinking cartons** in all event spaces, **eliminating the use of over 1,600 single-use plastic water bottles per day in the hotel.**

All bathrooms in the hotel are equipped with **water-efficient low-flow faucets** and **dual-flush cistern water tanks**, promoting responsible water consumption.

Drip-irrigation systems have been implemented across multiple areas, optimising water usage in landscaping.



Energy & Water Management

The hotel's cooling system is integrated into the broader Marina Square district through a **central cooling system**.

The system provides chilled water for consumption across multiple buildings in the area, allowing the hotel to **prevent additional resources, maintenance, energy, and water consumption**.



Central cooling system on the rooftop of Marina Square, outlined in green, Credit: [Marina Square](#)

Waste Reduction

Reusable soap dispensers have been introduced to each of the hotel's 790 guest rooms. This has resulted in the **elimination of 1,000 single-use miniature amenities daily** (Based on maximum occupancy).

Each room is also equipped with a **recycling bin**, which is sorted by Housekeeping and disposed of in appropriate bin centres.



Dining & Events Initiatives

In early 2018, the hotel made a commitment to ethical and sustainable practices by **completely removing shark's fin** and **shark products** from our menus and offerings.

All dining venues have **eliminated the use of plastic straws** in the same year, contributing to the reduction of plastic waste.

Traditional chafing dishes have been replaced with waterless and cableless **EcoBurner System**, **resulting in the prevention of five tonnes of carbon, 1,502kg of waste from going to landfill, and saving 76,650 litres of water in 2024.**

We've introduced a state-of-the-art **food waste digester** that processes all food scraps in the hotel, converting waste into compost. At the hotel's buffet restaurant, Edge, we use **Lumitics Food Waste Management** to track and reduce food waste by optimising preparation quantities. **Through these efforts, we have processed a total of 38,640kg of food waste in 2024.**



Dining & Events Initiatives

Our menus offer a range of **plant-based options**, supporting diverse dietary preferences and a more sustainable food system. For majority of takeaways and orders, our restaurants use **biodegradable food packaging**.

We now use **Forest Stewardship Council (FSC)-certified paper** for all our meetings and events, which represents our commitment to environmental responsibility and sustainability.

The hotel **prioritises locally-owned businesses and locally grown/farmed produce** to ensure the quality and sustainability of our seafood, meat, and vegetable offerings.



◀ Refillable EcoBurners used in Pan Pacific Singapore



Social Initiatives

Pan Pacific Singapore proudly presented **“The Snowflake”** ornament during the festive season, **in collaboration with Assisi Hospice**. Designed by Assisi Hospice's palliative patients, **100% of proceeds** from the bespoke ornament were fully donated to Assisi Hospice, in line with the hotel's unwavering support of their cause.

We actively engage in charity partnerships and supporting local fundraisers, such as engagement events and activities for **Club Rainbow (Singapore)**, **Children's Cancer Foundation in association with Community Chest**, **Fei Yue Community Services**, and more.

Pan Pacific Singapore is the official hotel of **Dementia Singapore**, and we are committed to supporting those living with dementia and their families. As part of this commitment, we regularly host educational talks by Dementia Singapore to deepen our Associates' understanding and enhance their ability to provide meaningful support.

We also host culinary workshops at **Boon Lay CC Culinary Kitchen**, aimed to equip **ComLink+** youth with valuable culinary skills.



Art Initiatives

The 220-square-metre **Public Art Space** on level two of Pan Pacific Singapore, overlooking the Grand Atrium, showcases collections by numerous local artists throughout the year.

The decision to create Public Art Space is based on the hotel's **commitment to the local community**; particularly supporting local arts in the most accessible way possible and making it available for public enjoyment.



Partnerships

Recently, we partnered with Diplomatic Network (Asia), to host the **ASEAN + BRICS Roundtables**, where over 120 distinguished diplomats and dignitaries gathered to discuss crucial topics surrounding global governance and sustainable trade for food security.

Through our commitment to local and global initiatives, **we aspire to drive meaningful change and sustainable progress in our community and beyond.**



Back of House



The hotel has instituted a range of sustainable measures throughout the back of the house, to effectively implement and uphold green initiatives all around.

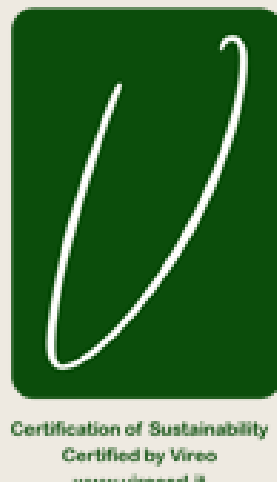
Unfinished toilet paper rolls are repurposed and distributed within the internal staff washrooms, minimising waste. **Soiled towels and bedsheets** are cleaned and **thoughtfully upcycled**, and utilised for other purposes within the hotel.

An **initiative to align meal preparations** in the staff cafeteria with the number of associates present per day, ensures that food is prepared in a manner that minimises excess and wastage.

Sustainability Certifications



The GSTC Criteria is the global standard for sustainable travel and tourism. The GSTC Industry Criteria for Hotels fosters sustainable tourism practices across four key areas: Effective sustainability planning, maximising social and economic benefits for the local community, enhancing cultural heritage, and reducing negative impact to the environment.



The BCA Green Mark awards recognises developers, building owners and individuals who have made outstanding achievements in environmental sustainability in the built environment.



Our ISO 14001 and ISO 45001 certifications further emphasise our commitment to environmental management and occupational health and safety. These achievements align with our broader sustainability goals and reflect our dedication to creating an exceptional, responsible hospitality experience for our guests.



The EcoBurner Environmental Savings certificate, presented by A Unix International, recognises our commitment to sustainability through the adoption of the waterless and cableless EcoBurner system, resulting in the prevention of five tonnes of carbon, 1,502kg of waste from going to landfill, and saving 76,650 litres of water in 2024.



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